BAYFRONT CLOUD
CLOUD · HELPDESK · TELECOM

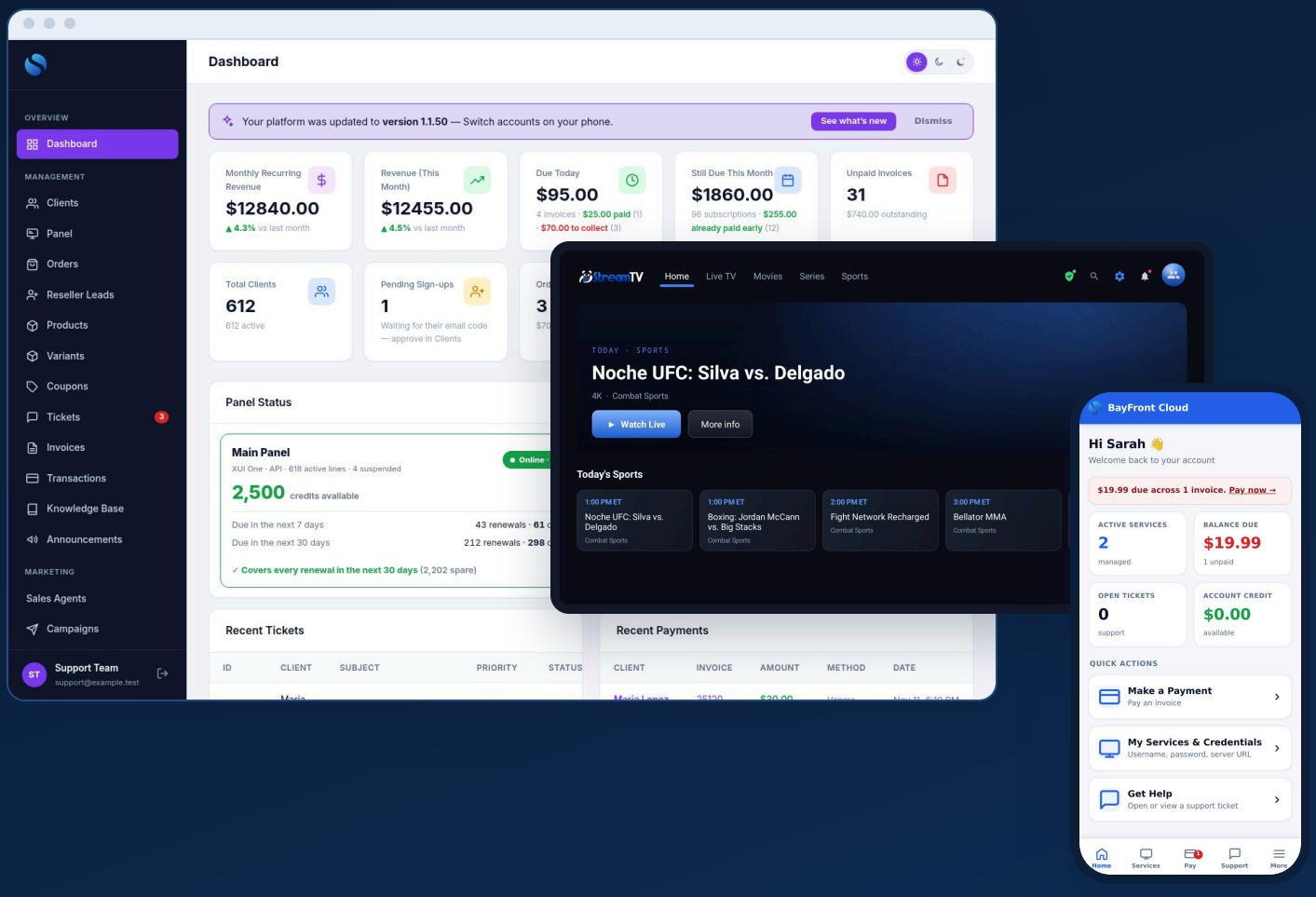
bayfrontcloud.com
Live demo: ottdemo.billingportal.io

IPTV BILLING · PANEL AUTOMATION · BRANDED TV APP

BillingPortal

The all-in-one platform built for IPTV resellers — billing, payments, your panel and your own branded app, working together.

XUI One · NXT · Best Panel · 1-Stream and others · Stripe · Venmo · Cash App · Zelle · PayPal and others · Android TV · Fire TV · Google TV · Your own website · Telegram bot



INCLUDED IN EVERY IPTV BILLING PLAN

Everything you need. No extra costs.

Hosting, data storage, all modules, setup, data migration, and your own branded app with data reporting — all included at no extra cost.

Hosting & data storage

Your billing system, customer records and app data are hosted and stored for you.

All modules

Billing, payment options, panel tools, customer portals, website builder, support tickets and campaigns — all included.

Setup & data migration

We set up your system and help move your existing customer and billing data across.

Your own branded app

Your name, logo and colours, with app data reporting, device diagnostics and watch-history tools.

Backups, SSL & updates

Nightly backups, an SSL certificate, platform updates and new features are included.

Support & reporting

Help getting started and ongoing platform support, plus revenue, payment, customer and app reports.

One monthly plan. Everything above is included.

No separate hosting, storage, module, setup, migration or branded-app fee. Starter $50 · Growth $125 · Pro $175 per month.

WHY SWITCH

Your business outgrew the panel, the spreadsheet — and WHMCS.

Running an IPTV service means creating lines, collecting money through half a dozen apps, chasing renewals, answering “it stopped working” and keeping your panel credits topped up. BillingPortal does that work for you — automatically, around the clock, under your own brand.

✦ Coming from “no billing system”

Panel + Venmo + text messages + a spreadsheet works — until it doesn’t.

- **No more chasing payments.** Invoices, reminders and receipts go out on their own.
- **Venmo, Cash App, Zelle and PayPal payments are matched automatically** — scanned every 5 minutes and applied to the right invoice.
- **Lines renew themselves** the moment a customer pays — no logging into the panel.
- **Non-payers are handled for you** — reminders, then suspension, then cancellation, on a schedule you set.
- **Customers serve themselves** — credentials, channel packs, upgrades, invoices and support in their own portal.
- **Real numbers** — monthly recurring revenue, what’s still due this month, and whether your panel credits will cover next month.

W Coming from WHMCS

WHMCS was built to bill web hosting. IPTV was never its job.

- **Built for IPTV from day one** — lines, connections, bouquets, trials, credits and panels are first-class, not bolt-ons.
- **No third-party IPTV modules** to license, patch and hope keep working after an update.
- **Streamlined screens** — no domains, servers, cPanel or hosting jargon your staff has to ignore.
- **A branded TV app your customers log into with the same account** — WHMCS has nothing like it.
- **The Panel console**: run your reseller panel from Admin — live viewers, disconnects, credits, reconciliation.
- **We migrate you** — clients, services, invoices and years of ticket history come across.

5 min
Venmo · Cash App · Zelle · PayPal payments matched and applied

0
manual renewals — paying extends the panel line automatically

1
login for the customer portal, the mobile portal and your TV app

24/7
reminders, suspensions and cancellations on your schedule

> “Everything is so much more streamlined than WHMCS — which was never intended to be an IPTV billing system.”
>
> — The BayFront Cloud team

SIDE BY SIDE

What you get that the alternatives don't

Capability	Panel + spreadsheet	WHMCS	BillingPortal
Built specifically for IPTV resellers	—	No (web hosting)	✓
Creates the panel line automatically after payment	Manual	3rd-party module	✓ XUI One · NXT · Best Panel · 1-Stream and others
Renews the line automatically when an invoice is paid	Manual	3rd-party module	✓
Venmo / Cash App / Zelle / PayPal matched automatically	—	—	✓ every 5 minutes
Stripe card payments & auto-pay	—	✓	✓
Reminder → suspend → cancel schedule	—	✓	✓ + suspends the line on the panel
Customer portal (desktop + mobile)	—	✓	✓ built around streaming
Customers pick their channel packs (bouquets)	—	varies by module	✓
Upgrade / change plan (connections, adult, term)	—	generic	✓ tier grid, next-renewal or now
Free-trial limits per customer	—	—	✓
Your own branded TV app	—	—	✓ Android TV · Fire TV · Google TV
Profiles, Favorites & Continue Watching saved to the customer's account	—	—	✓ follows them to every device
Run your reseller panel from Admin (live viewers, disconnect, credits)	—	—	✓ Panel console
Billing ⇄ panel reconciliation	—	—	✓
Panel credit forecast ("covers next 30 days?")	—	—	✓
Track reseller credit orders and delivery on the panel	Manual	3rd-party module	✓ XUI One · NXT
Sports events guide & "streams not loading?" ISP fix-it hub	—	—	✓
Storefront layouts you switch in one click	—	theme work	✓ 4 layouts
Brand colours on portal, shop **and** TV app, from Admin	—	theme work	✓ no app rebuild
Device ID & plain-English app logs per customer	—	—	✓
Refer-a-friend program	—	affiliate commissions	✓ built in
Seasonal pause — login kept, no bills	Manual	suspend by hand	✓ customer presses Pause
Playlist links (M3U · HLS · guide), one-tap Copy	in the panel	—	✓ portal, email & Admin
Your brand, your domain, one-click SSL	—	theme work	✓ from Admin
Migration of your existing customers	—	—	✓ WHMCS wizard or panel import
Your own public website and Telegram bot — built in Admin	—	separate website	✓ both

WHMCS column reflects a standard WHMCS install; IPTV features there depend on separately licensed third-party modules.

HOW IT WORKS

From order to “it’s playing” — without you lifting a finger

Every step a reseller used to do by hand is automated, logged and visible in Admin.

1 — Customer orders
On your storefront or portal — plans, trials, bundles, coupons, a shopping cart.

2 — They pay their way
Card via Stripe, or Venmo, Cash App, Zelle, PayPal — matched automatically.

3 — Line is created
On your panel, with the right package, connections and channel packs.

4 — They’re watching
Welcome email with credentials; they sign in to your app with their account.

5 — Invoice & reminders
Invoices out on time; reminder emails before and after the due date.

6 — Paid → renewed
The panel line is extended the moment the payment lands.

7 — Not paid → handled
Suspended on the panel, then cancelled — on your schedule.

8 — Win them back
Pay the invoice → back on instantly. Win-back coupons & campaigns.

Four pillars, one system

$ Billing & payments

Invoices, multiple payment options, auto-pay, account credit, coupons, reminders, dunning, receipts, custom prices and real revenue reporting.

⚙ Panel automation

XUI One, NXT, Best Panel, 1-Stream and others through panel modules. Provision, renew, suspend, cancel, change plan, import packages — plus the Panel console.

☺ Customer experience

Customer portal, mobile portal, storefront, knowledge base, sports guide, ISP fix-it hub — and your own branded TV app.

✉ Operations

Tickets, campaigns, email templates, admin roles, audit logs, backups, SSH protection, whitelabel branding and one-click SSL.

One account, everywhere

The same customer login works on the website portal, the mobile portal and your TV app. Their plan, credentials, invoices, profiles and watch history are all in one place — yours.

1 login

BILLING & PAYMENTS

Get paid — however your customers like to pay

Payment options include Stripe, NMI, Venmo, Cash App, Zelle, PayPal, account credit, manual payments and others. Supported wallet-payment notifications are matched to invoices automatically.

Stripe cards

Pay by card on your checkout with **your own Stripe account**. Saved cards and automatic monthly charging. Webhooks rescue payments that confirm late, and duplicate deliveries are blocked.

Venmo · Cash App · Zelle · PayPal

Your payment inboxes are **scanned every 5 minutes**. Each payment is matched to its invoice by reference and amount, marked paid, and the line renews — all hands-free.

Account credit

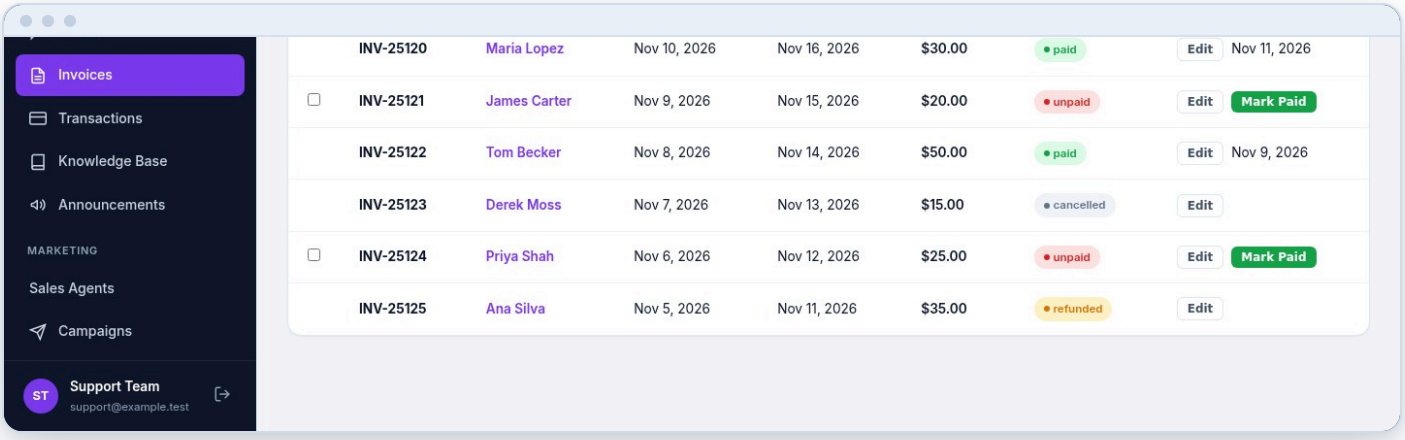
Customers can add funds; credit is **applied automatically** to unpaid invoices every day. Paid credit and complimentary credit are tagged separately so your revenue stays honest.

Invoicing that fits recurring streaming

- **One combined invoice per customer** — every service due in the cycle, one bill.
- **Monthly, 3-, 6- and 12-month terms** — due dates follow the real package length.
- **Coupons** for a set number of billing cycles, plus a ready-made **win-back** offer.
- **Custom prices** for family, friends and special deals — tick “Custom price” and a price change never touches them.
- **Manual invoices** from any client page; **resend receipts** with one click.
- **$0 and free-trial orders settle themselves** — no false “past due”.
- **Protection built in**: never bills the same period twice, stuck paid orders are healed, abandoned carts are cleaned up.

Reminders & dunning — on your schedule

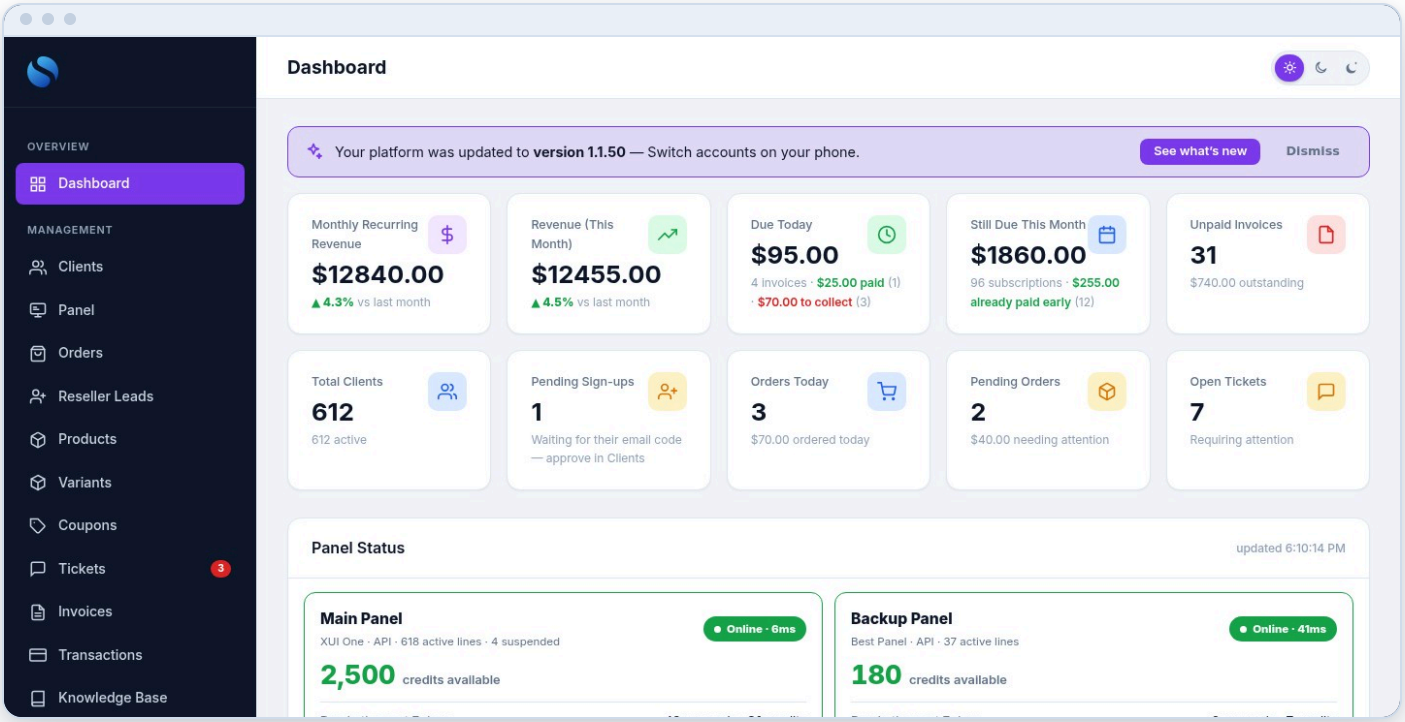
- **Editable reminder ladder** — e.g. 3 days before, 1 day before, due day, 3 and 5 days after.
- **Automatic suspension** of overdue services — the line is disabled on the panel too.
- **Automatic cancellation** after your grace period, with the panel line removed.
- **Pay → back on instantly** — suspension lifts the moment the invoice is paid.
- **Service notices always arrive**, even if the customer opted out of marketing email.
- **Every email is logged** on the client’s page, so support can see exactly what was sent.



YOUR NUMBERS, LIVE

Know exactly where the business stands

The dashboard answers the questions resellers ask every morning — how much comes in this month, who still owes, and whether the panel has enough credits for the renewals ahead.



Admin dashboard — MRR, revenue this month, due today, still due this month, orders and sign-ups waiting, and the Panel Status credit forecast (sample data).

Real MRR

Monthly recurring revenue from live subscriptions — not last month's cash — with the change month over month.

Still due this month

Every subscription due between today and month-end, plus who has already paid early.

Panel credit forecast

Credits on each panel, renewals due in 7 and 30 days, and a clear "covers every renewal" — or how much to top up.

Panel reachability

Green/red status for every panel, checked every minute, so you know before your customers do.

Reports

Financial, payments, invoices, clients, products and support reports, a 12-month revenue chart and PDF exports.

Alerts that matter

Paid-but-not-provisioned alerts, failed renewals queued for automatic retry, and unpaid-invoice badges.

Due today

What falls due today, what's already paid and what's still to collect — one click opens that list.

Orders & sign-ups

Orders placed today, orders waiting to be set up and sign-ups waiting for approval.

Tiles on every list

Clients, Invoices, Orders, Tickets and Transactions open with count tiles — tap one to filter the list.

PANEL AUTOMATION

Plug in your panel. Billing drives it from there.

Panels are modules you add in Admin — pick the type, enter the login, press **Test**. Run several panels side by side (for example a main panel and a backup). Every line action is automatic, retried if a panel hiccups, and logged.

XUI One

Reseller API **or** web-panel mode — so regular resellers without API access are fully supported. Credits, packages, lines, channel packs, trials.

NXT

Provisioning, renewals, cancellations and credentials read back after creation so customers never get a dead password.

Best Panel

Modern REST integration including balance, watch history, live sessions, sub-resellers and provider tickets.

1-Stream

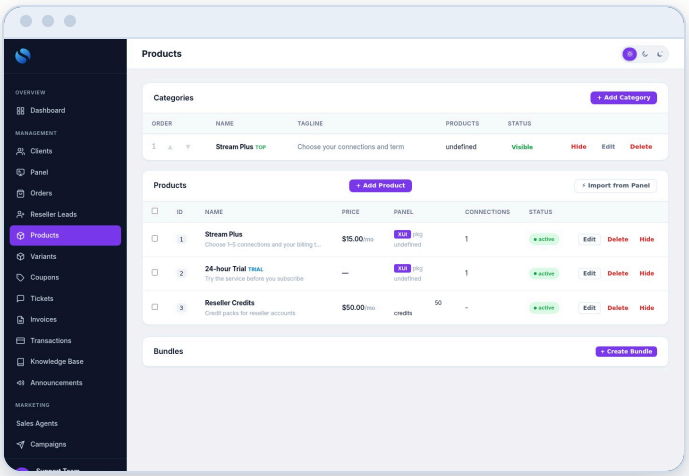
Your provider's API key plus your own access token — lines created, renewed, switched off and removed; never charged twice.

Everything happens on the panel for you

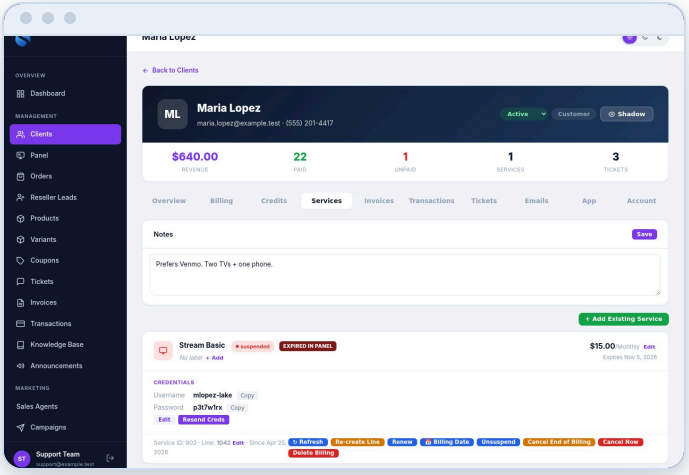
- **Create** the line on payment — right package, connections and channel packs.
- **Renew** on payment; **suspend** and **re-enable** with billing; **remove** on cancellation.
- **Free trials** with a per-customer limit, provisioned instantly.
- **Safety caps** on credits per order; a lock stops double-provisioning.
- **Retry queue** — a panel timeout never loses a renewal.
- **Sub-reseller credits** — track paid credit orders, panel delivery and errors in Admin; authorized staff can send credits to linked reseller accounts and review every outcome.
- **True line status** in the portal and Admin: active, expired or disabled on the panel, and "streaming now".

Catalog in minutes

- **Import from Panel** — reads your live packages and builds the product grid (connections × term) in one click.
- **Tier grid products** — 1–5 connections, with or without adult, 1/3/6/12 months.
- **Change Plan / Upgrade** — customers move up, down or sideways; now or at next renewal.
- **Add Existing Service** — attach lines you already sell, perfect for onboarding.



Products — categories, tier grids, panel packages and trials.

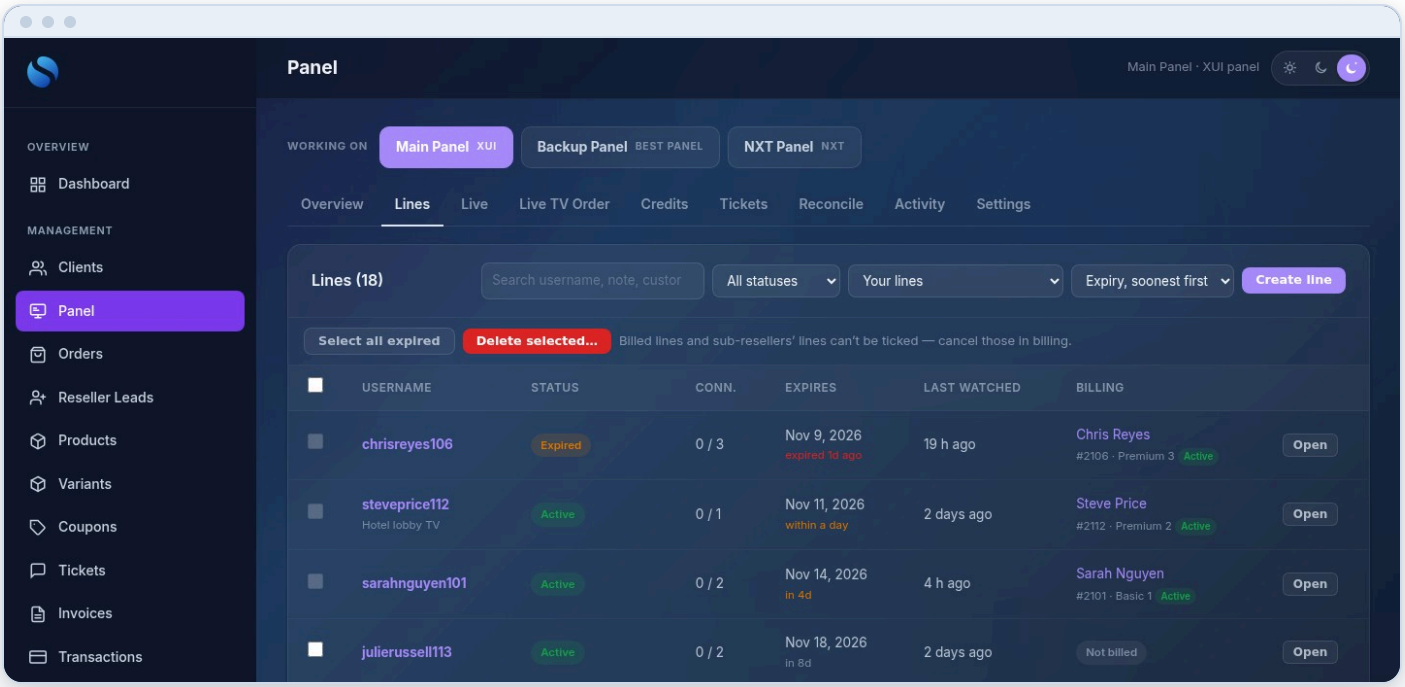


A customer's service — credentials, refresh, renew, upgrade, suspend, apply coupon.

NEW · THE PANEL CONSOLE NEW

Never log into your reseller panel again

Admin → **Panel** puts your whole reseller panel inside your billing system — every line, who is watching right now, your credits and their history — each line tied to the customer who pays for it.



Lines — status, connections, expiry, last watched, and the billing customer next to every line (sample data).

Every line

Search by username, note, customer or email. Filter active, trial, expired, disabled, watching now, billed or not billed.

Watching now

Who is streaming, what channel, which app, which ISP and for how long — refreshed every 20 seconds.

Disconnect

End one session or every session on a line — e.g. a shared password — with a confirmation step.

Logins

Reveal username, password and playlist links; set or generate a new password — billing is updated so email and the app keep working.

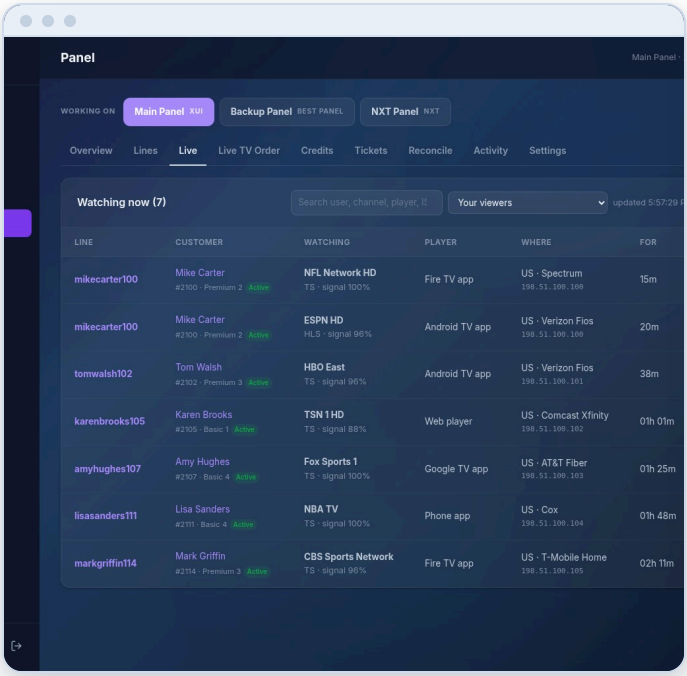
Add time & create

Add a package, create trial or paid lines — with credit cost shown, and protected so a double-click never charges twice.

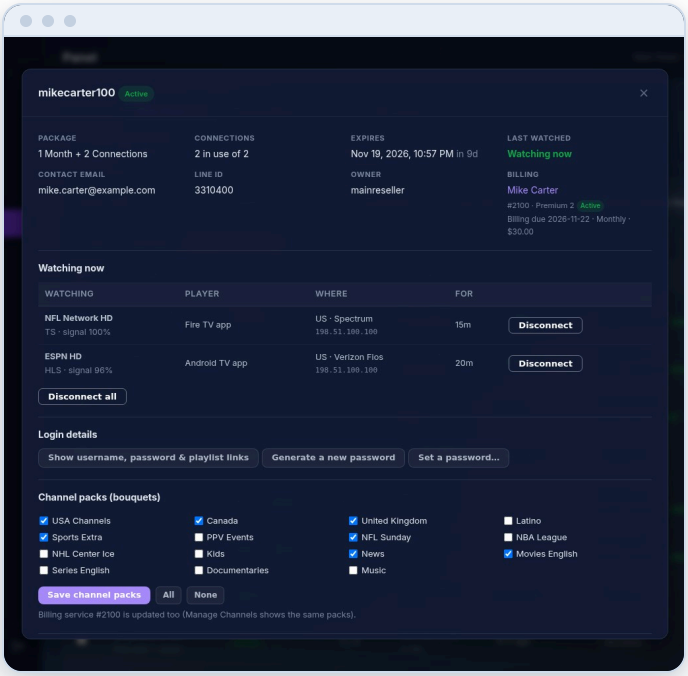
Channel packs & notes

Change a line's bouquets, notes and contact email. Set the Live TV category order for each panel by dragging or using arrows; the app follows that order.

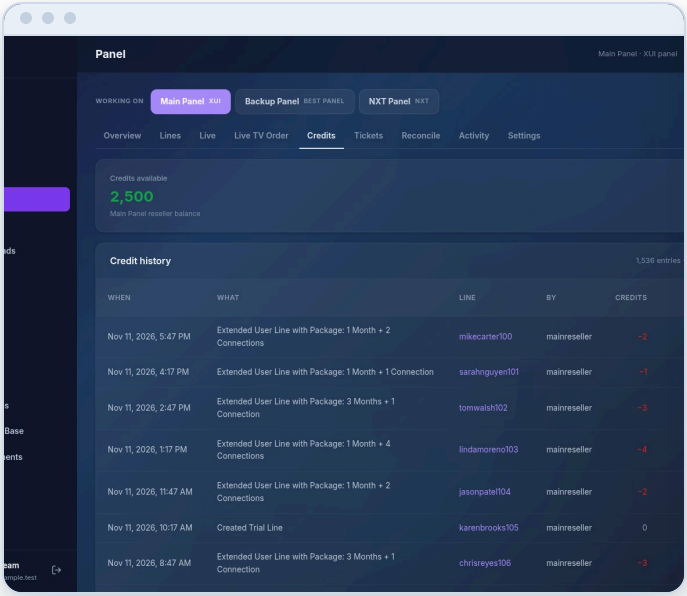
Live viewers, credits and a billing check-up



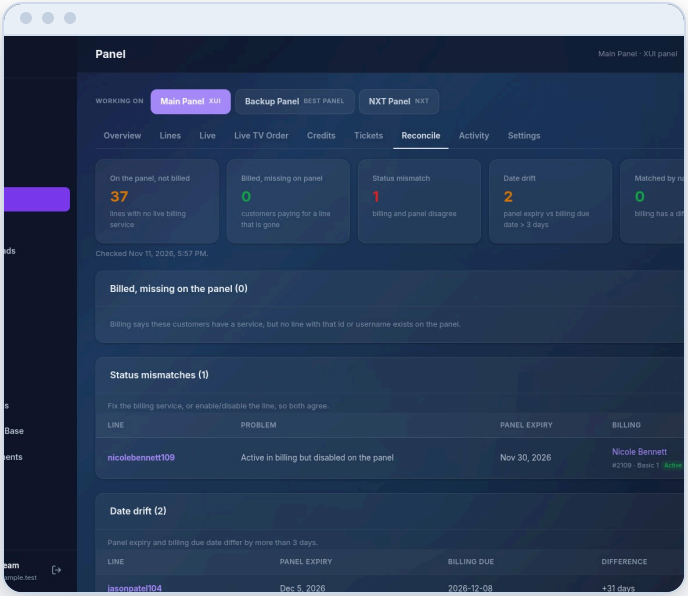
Live — every stream playing right now, with Disconnect.



One line — package, expiry, billing, sessions, logins, channel packs.



Credits — balance and the full credit history.



Reconcile — billing and panel compared, problems listed.

Reconcile finds the money leaks

- **On the panel, not billed** — lines nobody is paying you for.
- **Billed, missing on the panel** — customers paying for a line that's gone.
- **Status mismatches** — active in billing but disabled on the panel, or the reverse.
- **Date drift** — panel expiry and billing due date out of step.

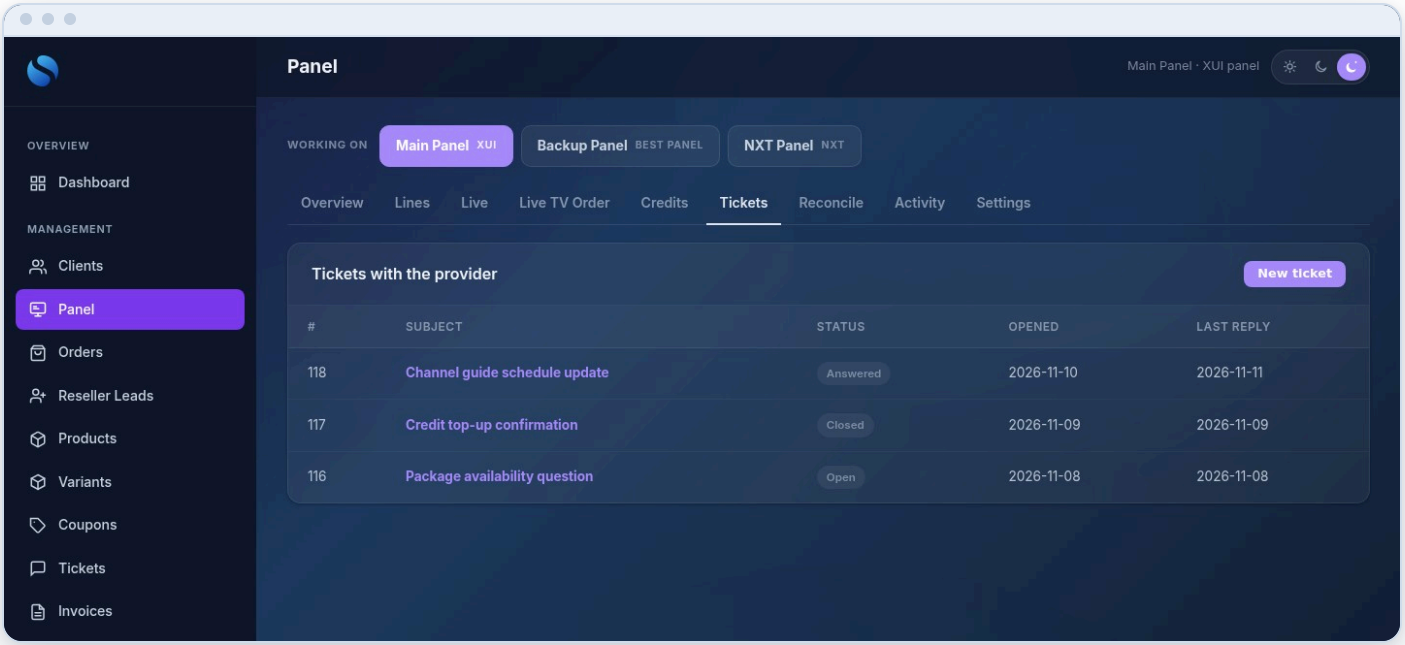
Built for teams

- **Every change is logged** — who did what, to which line, when, and the credits it cost.
- **Choose who can make changes**; everyone else can view.
- **Provider tickets** — open and follow tickets with your panel provider from Admin.
- Consoles for **XUI One**, **NXT** and **Best Panel**; available tools depend on the panel.

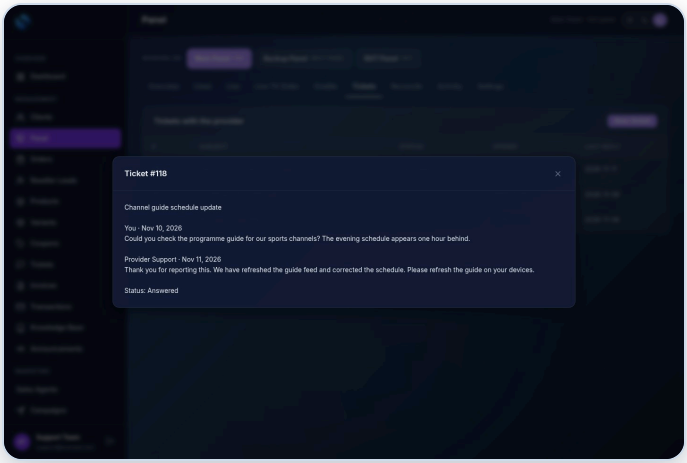
PANEL TICKETS

Provider support, right inside Admin

Open and follow tickets with your panel provider from the Panel console, where supported by the connected panel. Keep their responses close to the lines and credits you manage.



Admin → Panel → Tickets. Fictional sample data.



One place to follow the conversation

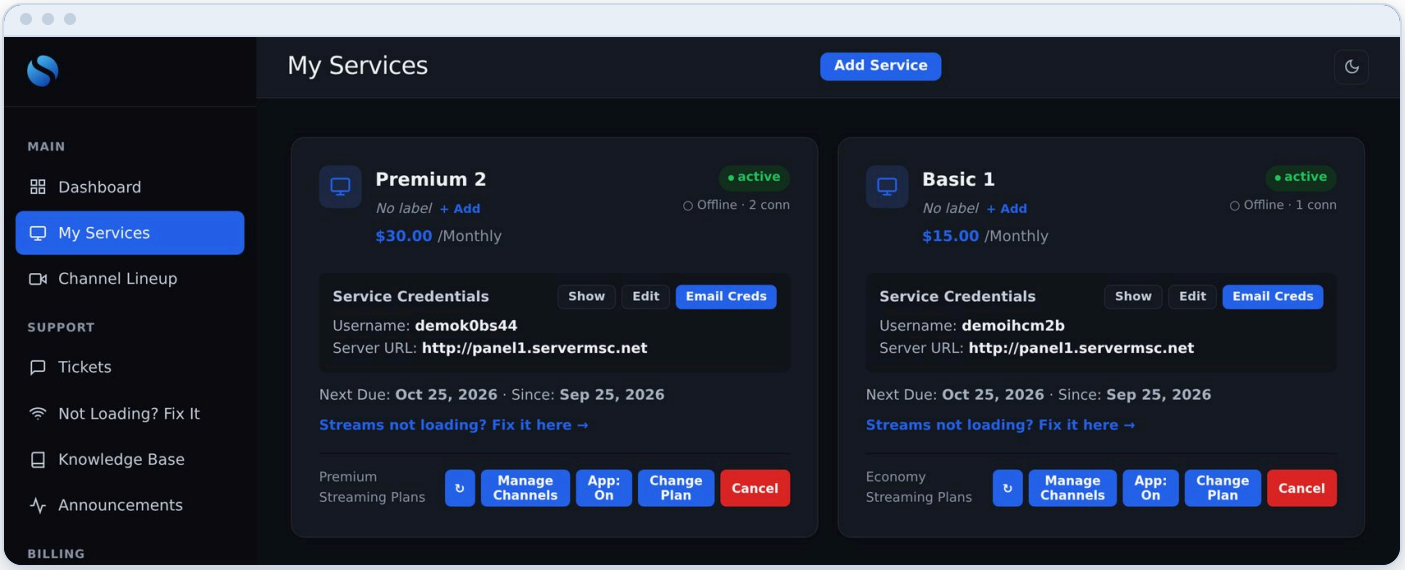
- See each ticket's subject and status.
- Check when it was opened and last answered.
- Read the provider's response.
- Open a new provider ticket from Admin.
- Switch between connected panel consoles.

Panel integrations include XUI One, NXT, Best Panel, 1-Stream and others. Tools vary by panel.

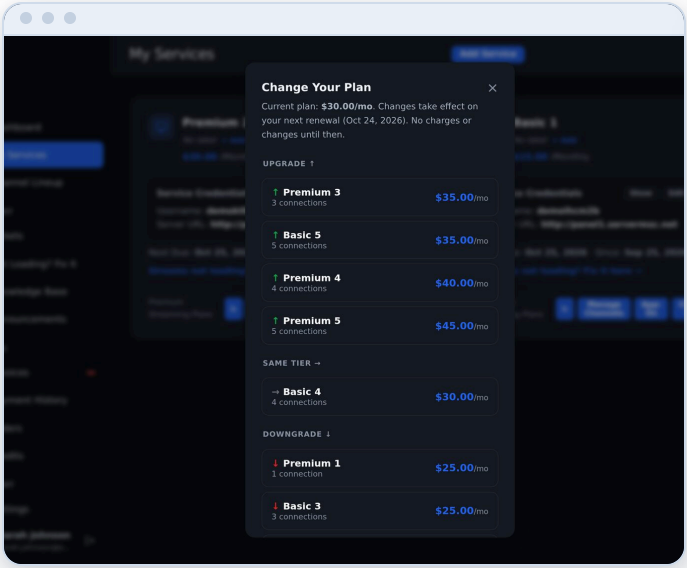
CUSTOMER PORTAL

A portal your customers actually use — so they stop texting you

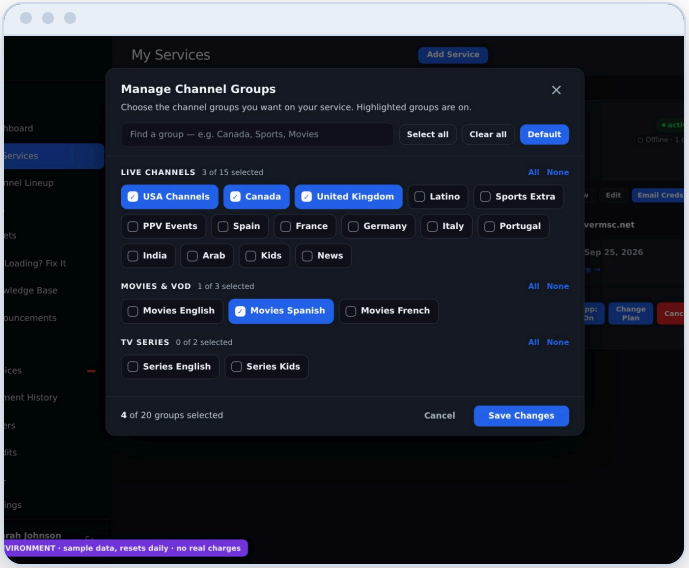
Everything a subscriber needs, in light, dark or midnight themes, under your brand and on your domain.



My Services — status, credentials, next due date, and one-click actions.



Change Plan — upgrade, same tier or downgrade, priced live.



Manage Channels — customers choose their channel groups.

Services & logins

Show credentials, email them to themselves, see whether they're streaming, turn the app on/off per service, copy any playlist link in one tap.

Pay & history

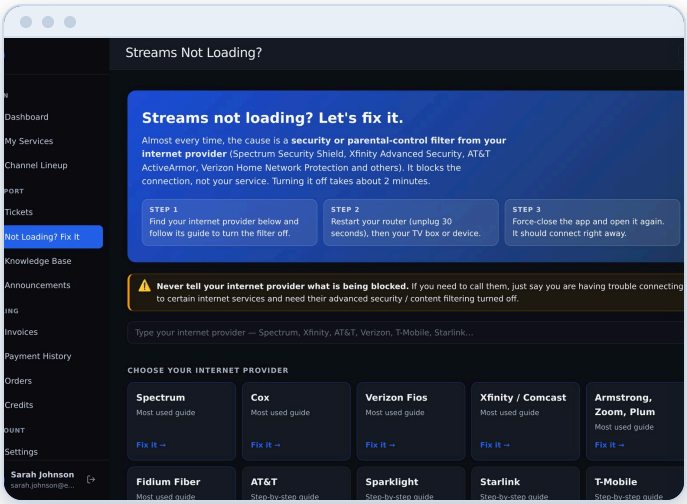
Pay invoices, view payments, add account credit, download PDF invoices and yearly reports.

Trusted Contacts

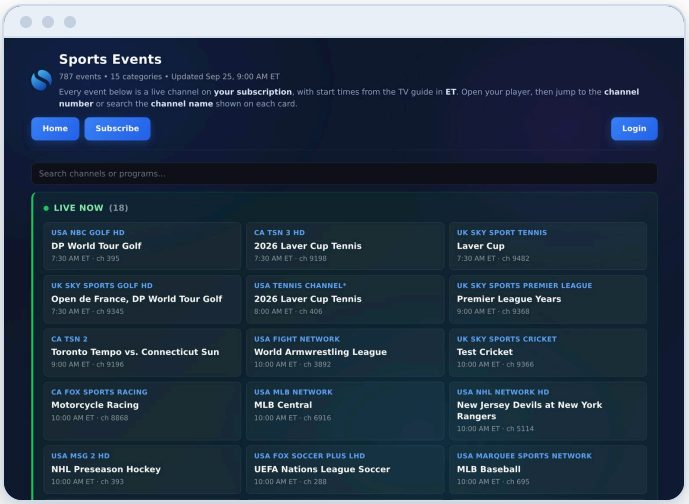
Let a spouse or family member manage the account with their own login — billing only, support only or full access.

SELF-SERVICE THAT CUTS YOUR SUPPORT LOAD

Answers before they ask



"Streams not loading?" — step-by-step fixes for each internet provider.



Sports Events — what's on, which channel, live now.

Knowledge base

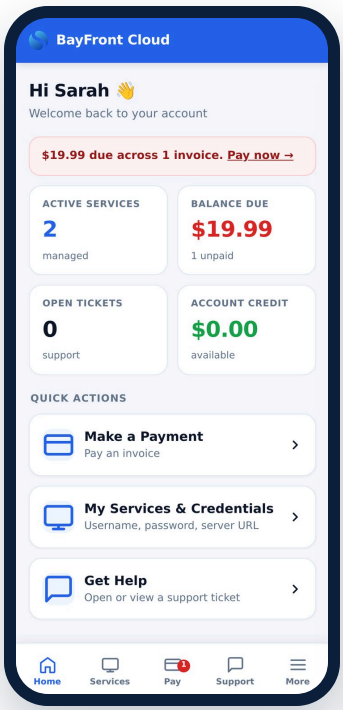
Installation guides, billing help and troubleshooting, with PDF download or **Email Me**. Articles can be hidden and brought back later.

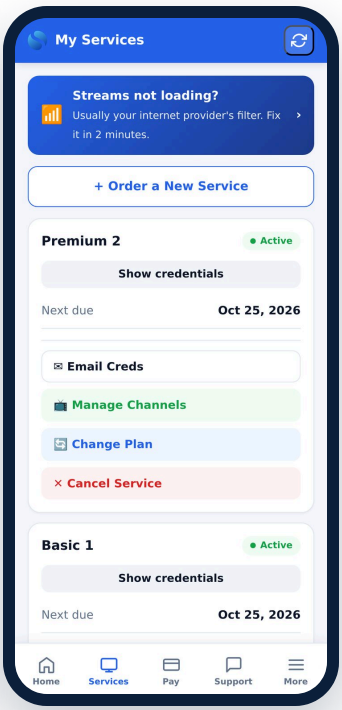
Support tickets

Photos and files, email notifications on every reply, and a "Recommended Article" card when staff attach a guide.

Announcements

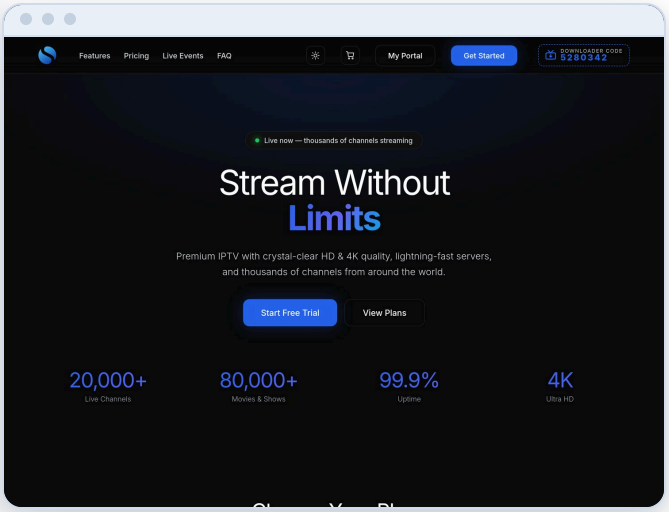
Outage notices and news pinned in the portal, with links to the right help article.





Mobile portal

A phone-first portal with a tab bar: pay an invoice, show credentials, manage channels, change plan, open a ticket with a photo from the camera roll — all in a few taps.

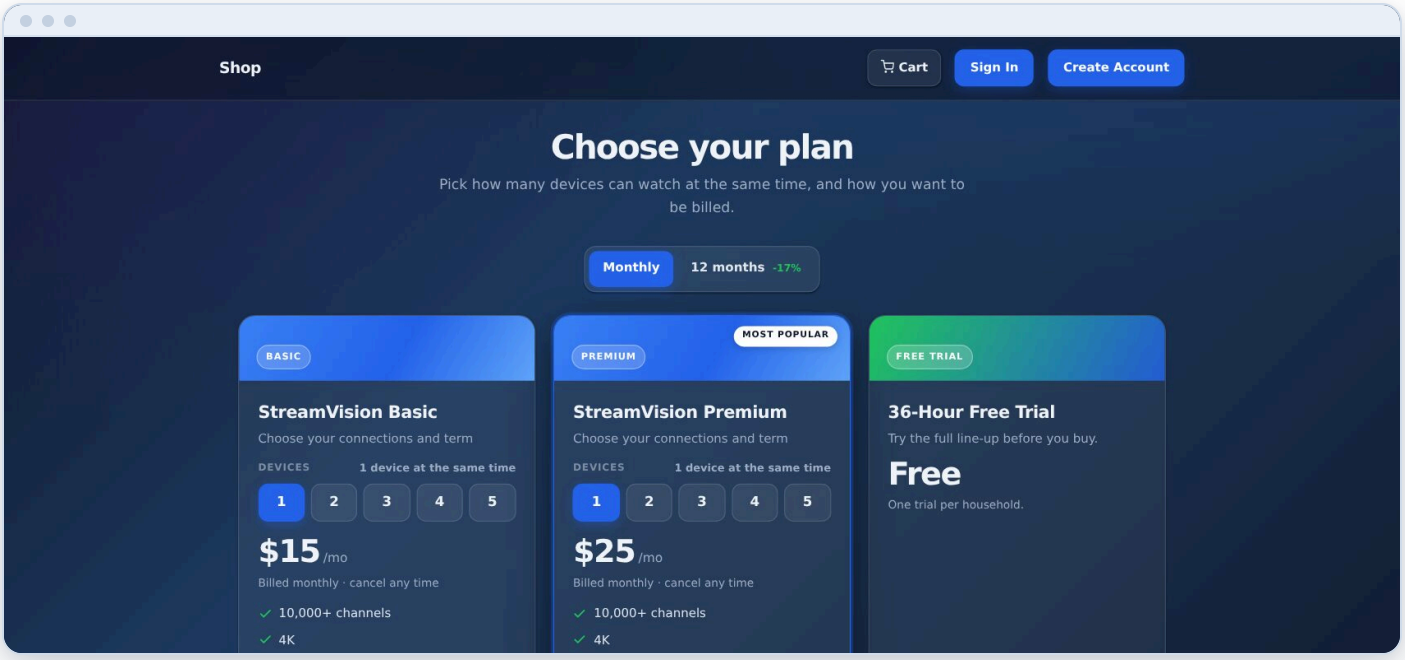


Your storefront — plans, free trial, live events and a shopping cart.

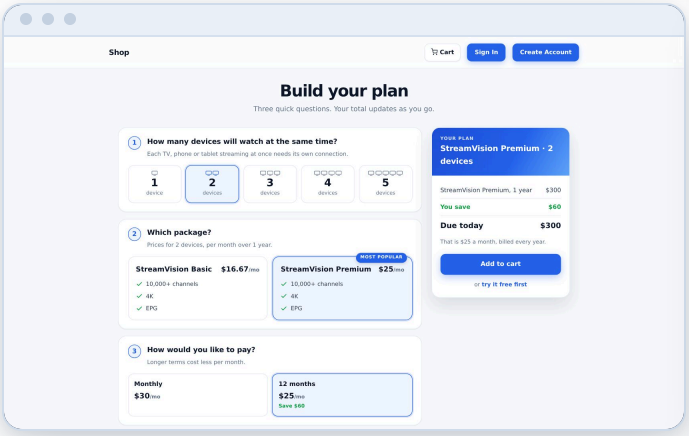
NEW · YOUR STOREFRONT, FOUR WAYS

A shop that sells the way you sell

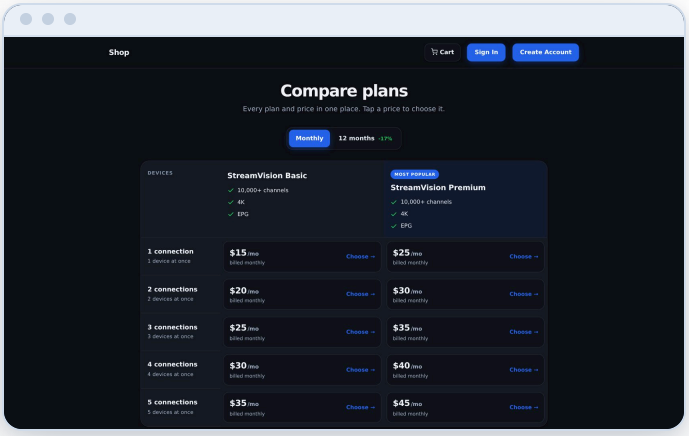
Choose how your plans are presented — classic product cards, side-by-side plan cards, a step-by-step plan builder or a compare table — in Admin, and switch any time. Every layout uses the same cart, coupons, referral discounts and checkout.



Layout 1 · Plan cards — 1–5 device buttons on each plan and a Monthly / 3 / 6 / 12-month switch with the savings shown.



Layout 2 · Plan builder — devices, package, term, running total.



Layout 3 · Compare table — tap any price to buy.

Built from your catalog

Plans, device counts, terms and prices come straight from your products — built in minutes with **Import from Panel**.

No pointless questions

One package? The builder skips “which package”. One term? No term switch. Devices and extras are listed underneath.

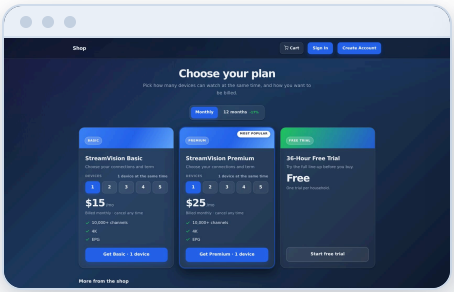
Sign in inside the cart

Customers create an account or sign in right from the cart and carry on to pay. Free trials are limited per customer.

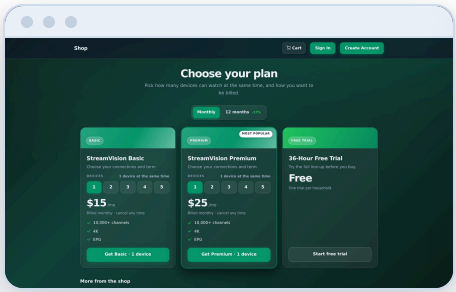
NEW · LOOK & FEEL

Your colours everywhere — in one click

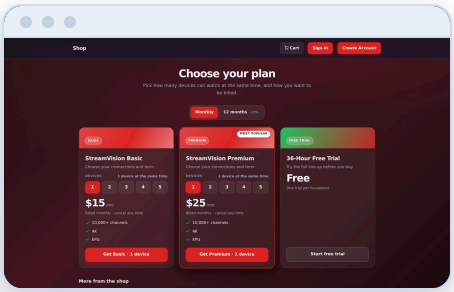
Ten palettes or any brand colour. Buttons, links, prices, the sign-in page and the Midnight background all follow across the portal, shop and mobile portal. Choose the look new visitors see first (Light, Dark or Midnight) and whether customers can switch — with a live preview before you publish.



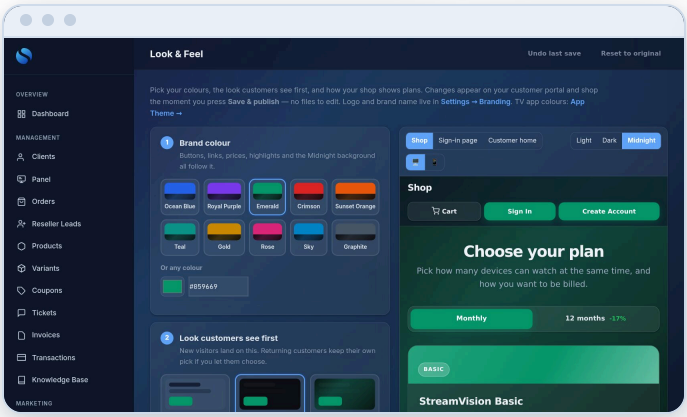
Ocean Blue



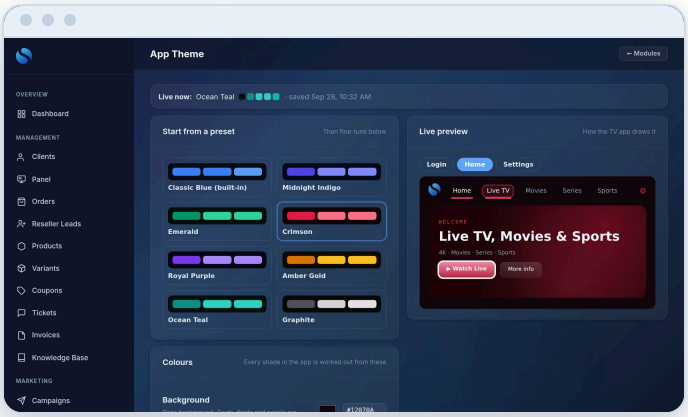
Emerald



Crimson — one click apart



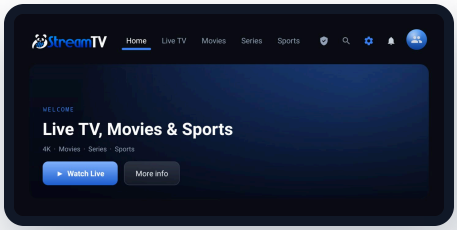
Admin → Look & Feel — palettes, default look, shop layout, live preview.



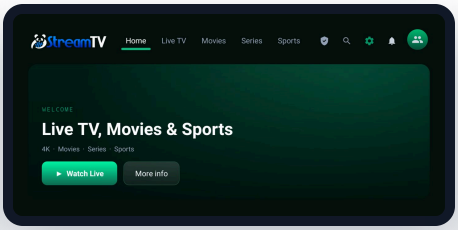
Admin → App Theme — the TV app's colours on its real screens.

…and your TV app follows

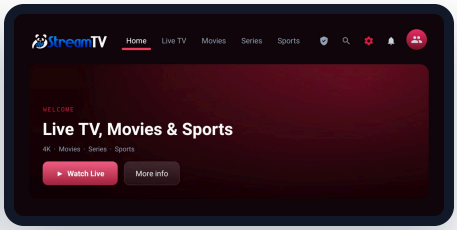
Background, accent, selection highlight, sign-in tabs and cursor colours are set in Admin. Customers see the new look the next time they open the app — no new app build, no reinstall. **Admin itself** comes in Light, Dark or Midnight — each staff member picks their own.



Classic blue



Emerald

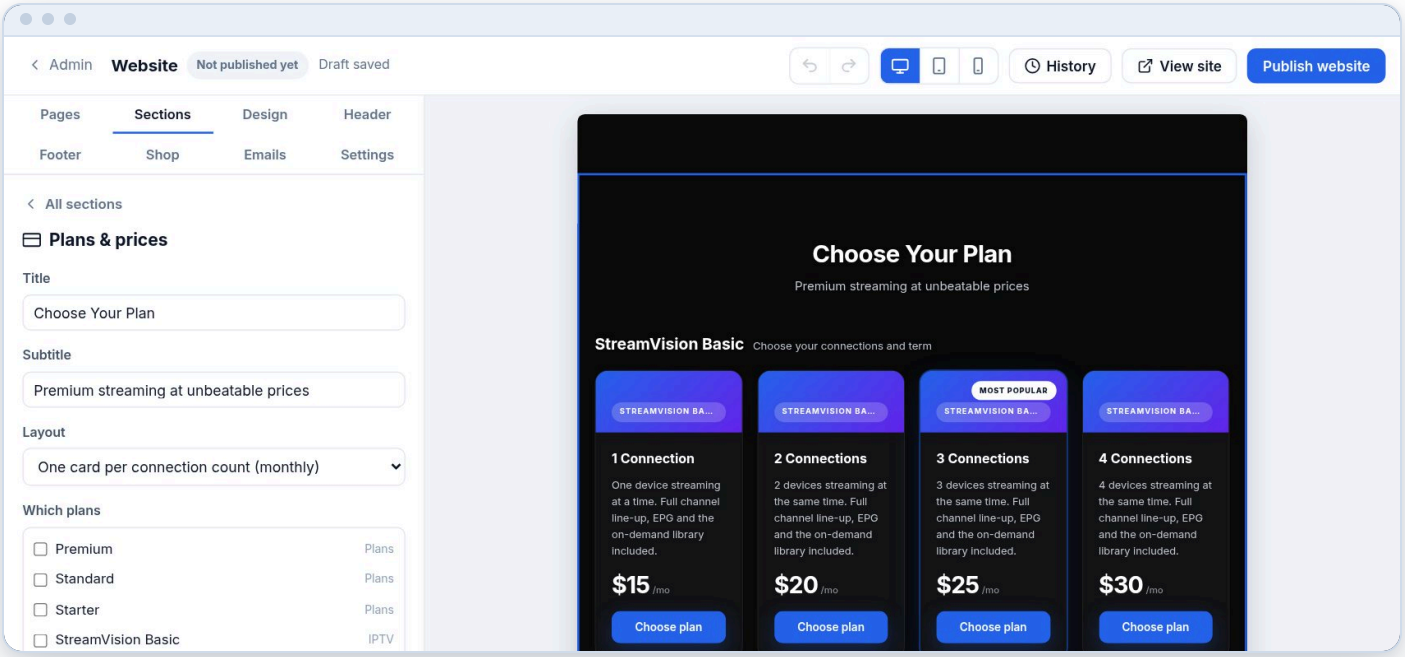


Crimson (one reseller's brand)

NEW · WEBSITE BUILDER

Your public website — built in Admin, live from your catalog

No web designer and no second system. Build your home page from ready-made sections, add the pages you need, preview it on desktop, tablet and phone, and publish when it's ready. Plans, prices and trial offers come straight from your products, so the website is never out of date.



Admin → Website — click any part of the preview to edit it; plans and prices are live from your catalog (sample data).

Live sections

Plans & prices, free-trial offer, today's sports, channel groups from your panel, setup guides, Q&A and news.

Your own pages

Free trial, Apps and News pages ready to switch on — plus up to 50 of your own, each with its own address.

Templates — or copy

Start from a template or copy an existing website's text and pictures in. Autosave, undo and full history.

English & Spanish

Give any text a Spanish version; visitors switch between EN and ES.

Site mode

Online, maintenance (the shop keeps taking payments) or private with an access code while you build.

Search & tracking

Sitemap, a title and description per page, Google Analytics, Tag Manager or Meta Pixel.

Where your website lives — your choice

On your portal's front page · on its own address (checked, set up and given its certificate for you — your portal keeps its own) · or keep the website you already have and link to it. Sign-in, sign-up and the customer portal are never changed by the website.

NEW · TELEGRAM BOT

Your store and support desk — inside Telegram

Many IPTV customers live in Telegram. Give them your own bot: they browse plans, order, start a free trial, see their services and login, pay invoices and open tickets in a private chat — with the same prices, trial limits and checkout as your shop.

For your customers

- **Plans → options → order → pay**, like your shop. Wallets and credit in the chat; cards open your secure pay page.
- **My services** — status, next payment and their login (that message deletes itself after 5 minutes).
- **Messages that matter** — new invoice, payment received, service ready, your ticket answers.
- **Sign in or create an account** in the chat, or connect from the portal.

For your team

- **Tickets in your team's Telegram group** — one topic per ticket.
- **Reply to answer** — the customer gets it by email and in Telegram; "/close" closes it.
- **Only your staff** — each member links once with a staff code.
- **Off until you add your bot** — @BotFather, two minutes, paste the token.

Also new in this edition

LG · Roku · Samsung

Activate smart-TV players for customers from Admin or self-serve, and choose which services play on each TV.

Catch-up TV

In your app, on channels your panel archives: watch from the start, jump back to live.

One-click updates

Verified releases in What's New — backed up first, rolled back on their own if anything fails.

Payments not applied

A wallet payment naming a cancelled or paid invoice, or the wrong amount, goes to your dashboard for review.

Devices & streams

Customers see their devices and "2 of 3 in use" — and stop a stream themselves.

Modules menu

Every feature in one searchable menu — on/off at a glance, settings in a window.

Import from WHMCS

A wizard brings over customers (logins and passwords), services, invoices, payments and tickets. Billing waits until Go live.

Built for you

Order, pick your free address and password — your own server is set up automatically, certificate included.

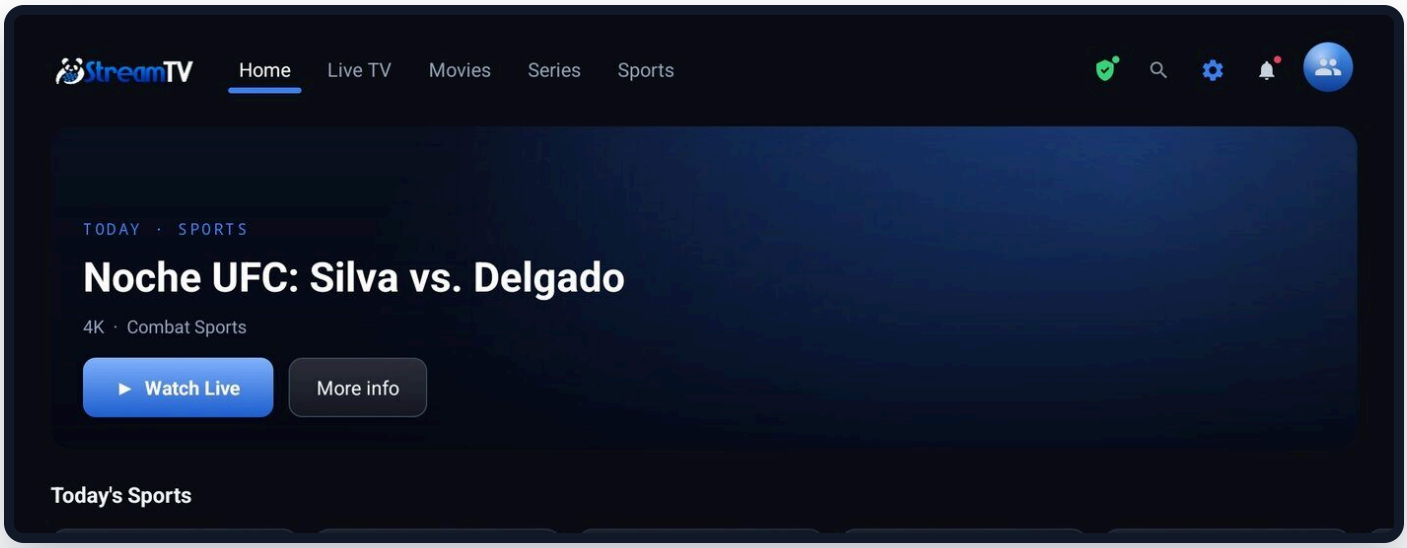
1-Stream panel

Alongside XUI One, NXT, Best Panel and others — lines created, renewed and removed for you.

YOUR BRANDED TV APP

An app with your name on it — powered by your billing system

Android TV, Fire TV / Fire Stick, Google TV, and Android phones and tablets. Customers sign in with their portal account — no playlist URLs to type — and it looks and feels like the premium players they already know.



Home — featured event, today's sports and discovery rows (shown in one reseller's brand).

Live TV

Categories, search, Favorites, Recently Watched, channel logos and now/next. Channels **reconnect themselves** and ride out stream hiccups; a "No internet" notice shows if the line drops.

TV Guide

A timeline guide with a category rail, Favorites, **search**, a playlist picker and channel logos. Live TV categories follow the order you set for each panel.

Movies & Series

Posters, details, trailers, sorting, **Continue Watching** and resume where you left off, episode titles on screen.

Sports

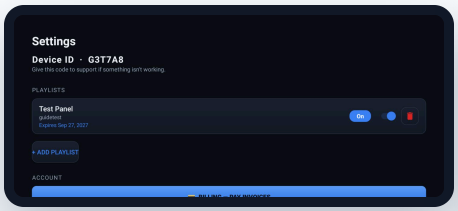
Today's games by league with one-press tune-in, and a featured event on the home screen.

Profiles & parental controls

Netflix-style profiles, and an optional PIN that hides adult categories — the PIN can be reset from the portal.

Updates itself

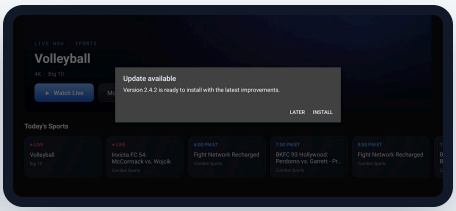
New versions install from inside the app, with resume if the download is interrupted — no Downloader codes again.



A Device ID on every TV — support looks it up



Full-screen player with now/next



One-press updates

WHY THE APP CHANGES EVERYTHING

Your customers' experience lives in your system

Profiles, Favorites and Continue Watching are stored on the customer's account in BillingPortal — not on the device. New TV? Reinstall? Second home? They sign in and everything is exactly where they left it. That is something no generic player — and no WHMCS install — can give your customers, and it's a big part of why they stay with you.

Profiles

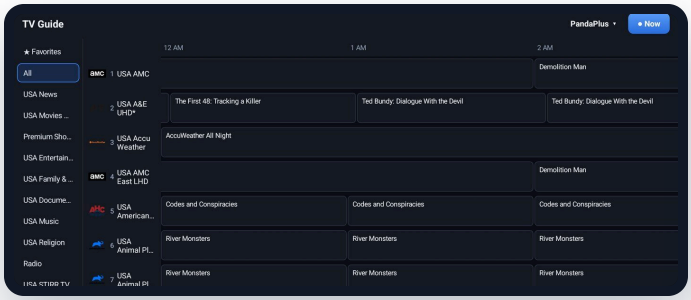
each family member with their own favorites and history

Favorites

saved to the account, grouped by playlist

Resume

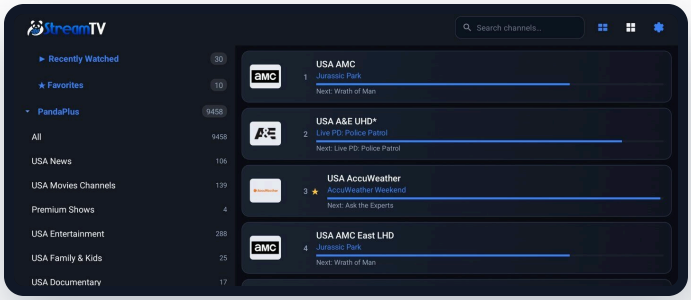
Continue Watching and Recently Watched on every device



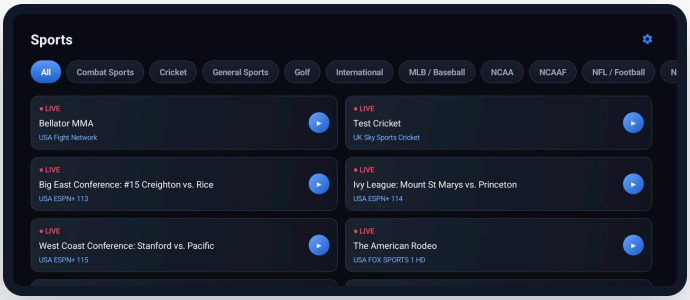
TV Guide



Movies with Continue Watching



Live TV with Recently Watched & Favorites



Sports by league

Run it from Admin and the portal

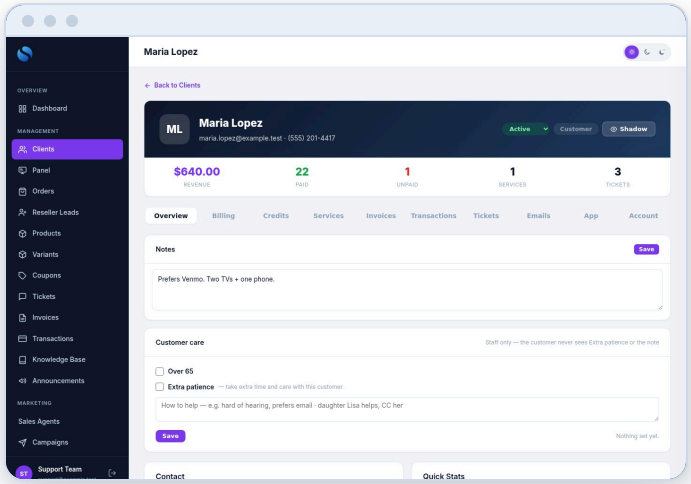
Your logo **and colours** are served from your billing system — change them without a new app build. Customers manage profiles and their parental PIN in the portal's **My App** tab; support can reset a customer's app remotely. Crashes and playback problems are reported to Admin automatically, so you can fix issues you'd never otherwise see.

+ Also in the app

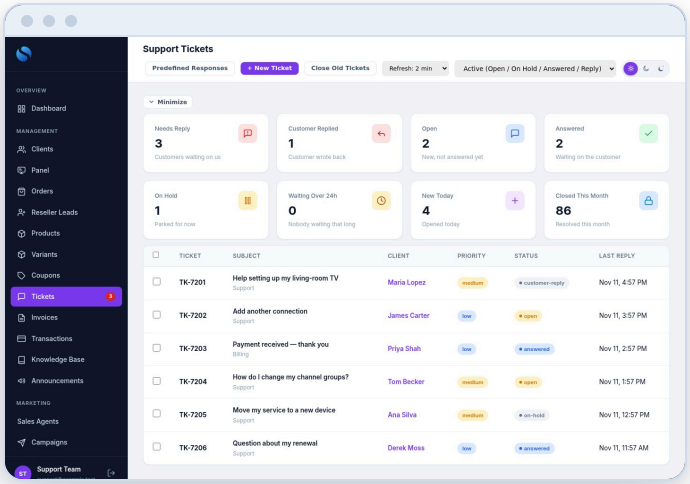
- **Device ID** + plain-English app logs in Admin
- **"Channel off air"** notice instead of endless spinning
- **DTS surround sound** built in
- Portal login **or** playlist login; multiple playlists
- Pay invoices from the TV · optional VPN
- **Roku app — coming soon**

RUN THE BUSINESS

Support, marketing and admin — all in one place



Client page — revenue, services, invoices, tickets, emails, credits, app controls.



Support tickets — open, answered, customer replied, on hold.

Clients

Full history per client, shadow-login to see what they see, status lifecycle (active, inactive, closed, banned), sign-up approvals, trial counters and notes.

Tickets

Close, on-hold and reopen, reply-and-close, merge duplicates, private attachments and recommended articles.

Campaigns

Email every customer — or just one product group — with your templates, e.g. a price change or a new-channels announcement.

Email that looks like you

Send through **Microsoft 365 or Google Workspace**. Every template uses brand tokens — name, logo, links — and a visual editor.

Knowledge base editor

Visual editor with paste-from-Word and clipboard images, ordering, categories, PDF export and hide/show.

Refer a Friend

Customers share their own link; the friend gets money off the first order, the customer earns a free month once the friend has paid twice. Your rules; off until you turn it on.

App support

Type the Device ID a customer reads off their TV to see that device, its app version and what went wrong.

Sub-resellers

A reseller sign-up form feeds Admin. Resellers see their panel credit balance and buy more; staff can track each paid order through delivery and review failed transfers.

Roles — admin users & permissions

Coupons — one-time, recurring, win-back

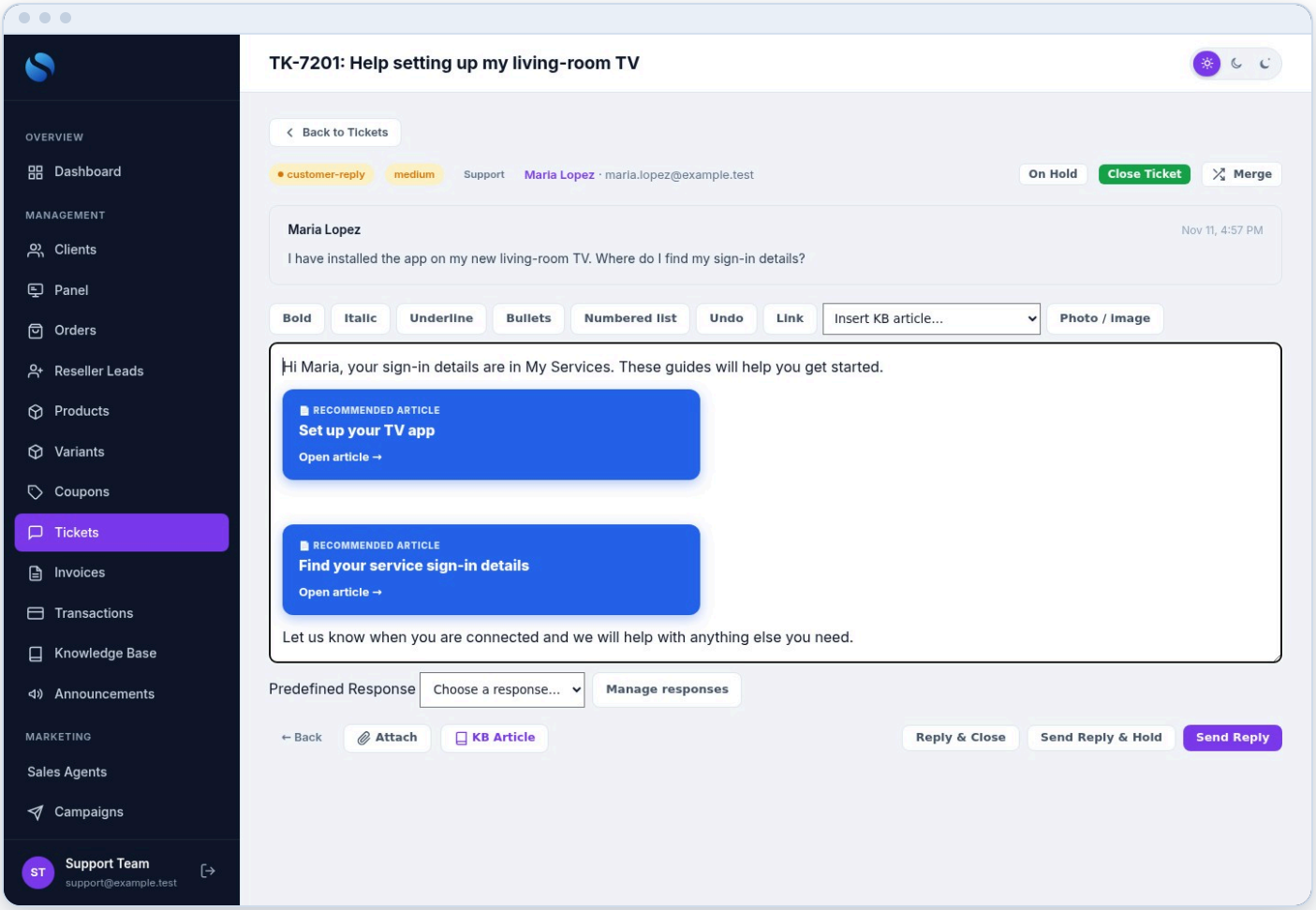
Bundles — combos across panels

Reports — revenue, payments, clients

CUSTOMER SUPPORT TICKETS

Helpful replies, with less repetition

Write formatted replies, reuse your team's saved responses and add several recommended articles — all in the customer's ticket.



Current reply editor with a saved response and two recommended-article cards. Fictional sample data.

Rich-text replies

Formatting, lists, links and images help make instructions easy to follow.

Reusable responses

Insert a saved answer, then adapt it to the customer before sending.

Recommended articles

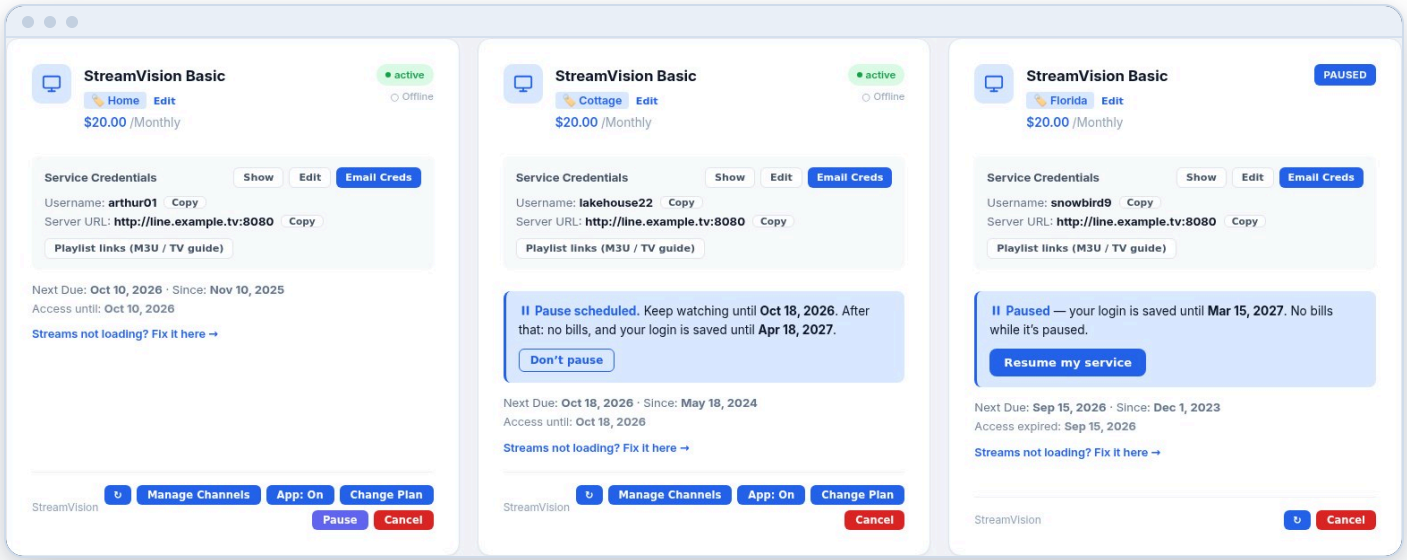
Add clear article cards directly in the reply, alongside your explanation.

Keep private attachments and the conversation history together. Reply and close, hold a ticket while you investigate, or merge duplicate requests.

NEW · KEEP MORE CUSTOMERS

Snowbirds pause — they don’t cancel

Customers who leave for the season press **Pause** instead of Cancel. They keep watching until the time they paid for runs out; then the line is switched off but **kept** — same username, password and playlist links — with no bills, reminders or suspensions. **Resume** creates one invoice; paying it switches them straight back on.



Pause on an active service, a scheduled pause with “Don’t pause”, and a paused service with Resume.

You set the rules

How long the login is held (6 months by default), pauses a year (3), on or off — Admin → Modules. Free for customers.

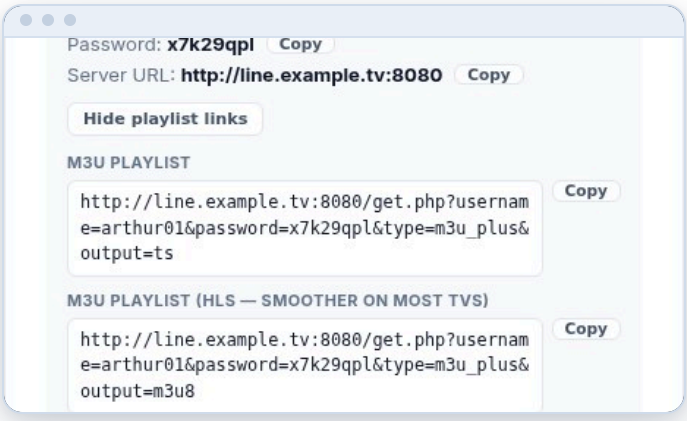
No bills, no dunning

Renewals, reminders and overdue suspensions skip paused services. Paused customers still get your news.

Nobody watches free

Paused only once the panel confirms the line is off. Not back in time? Reminders at 30 and 7 days, then it’s cancelled.

Every playlist string, one tap away



Some apps only take a single playlist link — scan a QR code on the TV, paste one string, done. Customers copy the **M3U**, **M3U (HLS)** or **TV guide** link straight from My Services.

- All three links are in the **welcome email** and “Email Creds”.
- Staff see the same links, with Copy, on the client page in Admin.
- Built from each panel’s server address — nothing to type.

YOUR BRAND · YOUR DATA · YOUR CUSTOMERS

Whitelabel, secure, and easy to move onto

100% your brand

- **Your own instance** — your database, your domain, your customers. Nothing shared with other resellers.
- **Branding from Admin** — name, logo, company, support email; the portal, emails, invoices, PDFs and knowledge base all follow.
- **Your own domain when you're ready** — start on a free **yourname.billingportal.io** address and move from Settings, certificate included.
- **Your own Stripe account** and your own payment handles — money goes straight to you.
- **Your own TV app**, name, logo and colours.
- **Look & Feel** — ten palettes or any colour, the default look and your shop layout.

Security & reliability

- **Nightly database backups**, kept for weeks and copied to a second server — restores are tested.
- **SSH brute-force protection** with a live dashboard: bans, unbans and a whitelist.
- **Login protection** — repeated wrong passwords lock that account and address; clear locks in Settings; admin attacks are emailed to you.
- **Only HTTPS reaches your system** — internal ports are closed to the internet.
- **Private ticket attachments**, per-install signing keys, admin roles and audit logs.
- **Verified updates** — backed up first and restored on their own if a health check fails.
- **Payments settle exactly once** — double payments are caught and flagged for refund.
- **Server resources** (CPU, memory, storage) right in Settings.

W Moving from WHMCS

Import from WHMCS — upload your WHMCS database backup; the wizard brings over clients (logins keep their passwords), services with their panel lines, invoices, payments, credit and tickets. Billing waits until you press **Go live**, and the import can be undone. Every line keeps playing through the move.

✦ Starting from a panel only

Import from Panel builds your catalog from your live packages; **Add Existing Service** attaches each customer's existing line to their new account — no new lines, no downtime.

✓ Finish setting up

A checklist on your new dashboard — brand, web address, panel, plans, email, payments, licence — ticks itself off as you go, each with a Set up link.

✎ Sign up — we build it for you

Choose a plan, pick your free address and your Admin password at checkout. Your own server is built automatically — address, certificate and licence included — and we email you when it's ready, with the IP for your panel providers' whitelist: **bayfrontcloud.com**

PRICING

Simple monthly pricing, based on active customers

Every plan is the full platform. Hosting, storage, all modules, setup, migration and your branded app with data reporting are included at no extra cost.

Starter

$50/month

Up to 250 active customers

For resellers moving off a panel-and-spreadsheet setup and ready to automate.

MOST POPULAR

Growth

$125/month

251 – 999 active customers

For established resellers who want every renewal, payment and panel action on autopilot.

Pro

$175/month

1,000+ active customers

For large operations running multiple panels, staff and a sub-reseller network.

Included — no extra cost

- Unlimited invoices
- Stripe, NMI, Venmo, Cash App, Zelle, PayPal and others
- Auto-renew & dunning
- XUI One · NXT · Best Panel · 1-Stream and others
- Panel console & Live TV order
- Customer + mobile portal
- 4 shop layouts
- Branded TV app
- Your colours, portal to app
- Device ID & app logs
- Refer a Friend
- Profiles & watch history
- Tickets, KB, campaigns
- Your domain & SSL
- Nightly backups
- One-click updates & new features
- Website builder · Telegram bot
- Catch-up TV · smart-TV activation
- WHMCS import wizard

Why more than WHMCS?
Because BillingPortal is also the back end of your customers' TV app. It stores every customer's profiles, Favorites and Continue Watching so their experience follows them to any device — and it replaces the third-party IPTV modules, the payment-matching busywork and the hours spent inside your panel.

See it working — today

Order a plan, get a line and open a ticket on our live demo — nothing is charged and it resets every night. Ask us for a guided tour of Admin and the Panel console.

ottdemo.billingportal.io

Ready? Order at **bayfrontcloud.com** — we build your system for you.

Talk to us: **support@bayfront.cloud** · **bayfront.cloud**

Scan for the demo